

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

YAKUTAT POWER
P.O. Box 129
Yakutat, AK 99689
(907) 784-3242

Date: September 5, 2013

**RULES AND REGULATIONS
YAKUTAT POWER**

Table of Contents

	<u>Page Number</u>
<u>Service Area Map</u>	6
<u>Service Area Description</u>	6
1. <u>General</u>	5
1.1 Preface	5
1.2 Adoption	5
1.3 Definitions	7
1.4 Scope	10
1.5 Revision	10
1.6 Conflict	11
1.7 Applicability	11
1.8 Customer Complaints	11
2. <u>Nature of Services Offered</u>	12
2.1 Electric Service	12
3. <u>Types of Service</u>	13
3.1 Permanent	13
3.2 Temporary	13
3.3 Seasonal	13
3.4 Standby	14
3.5 Interruptible	14
3.6 Streetlights	14

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

4.	<u>Service and Safety Standards</u>	15
4.1	Interconnection with Qualifying Cogenerators and - Small Power Producers	15
5.	<u>Technical Provisions and Standards of Service</u>	16
5.1	Service Classifications	16
5.2	Determination of Use	16
5.3	Billing Demand	16
5.4	Phase Unbalance	16
5.5	Protective Equipment	17
5.6	Inspection	17
5.7	Addition to Load	18
5.8	Undesirable Load Characteristics	18
5.9	Non-Standard Tolerances	18
5.10	Unauthorized Attachments	19
6.	<u>Service Conditions</u>	20
6.1	Application of Service	20
6.2	Connections and Disconnection	20
6.3	Term of Service	21
6.4	Easements	21
6.5	Right of Access	22
6.6	Establishment of Credit and Deposits	22
6.7	Applicable Rate	23
6.8	Resale of Electricity	23
6.9	Protection of Company's Property	24
6.10	Authorized Breaking of Meter Seal	24
6.11	Tampering with Company Property	24
6.12	Customer's Wiring and Equipment	24
6.13	Interconnection of Customer Owned Alternate Technology and Fossil Fuel Standby Generation Equipment	25
6.14	Customer Power Outage	26
7.	<u>Extension of Facilities</u>	27
7.1	Line Extension Policy	27
7.2	Company Procedures for Extension of Facilities	27
7.3	Design Procedures for Extension of Distribution Facilities	

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

7.4	Construction Initiation Procedures for Extension of Distribution Facilities	28
7.5	Construction Procedures for Extension of Distribution Facilities	29
7.6	Cost of Extension of Distribution Facilities	29
7.7	Residential Subdivision and Trailer Park Distribution Facilities	31
7.8	Residential and Small Commercial Service.	33
7.9	Large Commercial Service	37
7.10	Harbors	37
7.11	Miscellaneous	38
7.12	Applicant Design and Construction Procedure for Extension of Distribution Facilities	39
7.13	Applicant Design and Construction Specifications	41
7.14	Service Requiring Special Contract	43
7.15	Modification of Existing Facilities	44
7.16	System Improvements	44
7.17	Winter Underground	44
7.18	Modification to Grade or Surface Conditions	45
7.19	Ownership of Electrical Facilities	45
7.20	Unauthorized Construction	45
7.21	Successor in Interest	45
8.	<u>Service Connections</u>	<u>46</u>
8.1	General Requirements	46
8.2	Point of Delivery	46
8.3	Meter Locations	47
8.4	Primary Service	47
8.5	Underground Service	47
8.6	Service to Multi-Occupant Buildings	47
8.7	Service to Mobile Home Park	48
8.8	Individual Electric Meters	48
8.9	Change of Location	48
9.	<u>Billing and Collection</u>	<u>49</u>
9.1	Rates	49
9.2	Bills Effectively Rendered	49
9.3	Bills Due	49
9.4	Disconnection of Service	49
9.5	Finance Charges	51
9.6	Insufficient Funds Checks	51
9.7	Billing Period and Estimated Bills	51
9.8	“Make-up” Billings	52
9.9	Levelized Billing Option	53

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

9.10	Combined Billings	53
9.11	Adjustment of Meter Error	54
9.12	Change of Occupancy	55
9.13	Between Renters Agreement	55
9.14	Disputes – Billing	55
9.15	Bills Computed to Nearest Kilowatt-hour	55
9.16	Disclosure of Prior Consumption History	55
10.	<u>Special Services</u>	56
10.1	Charges	56
10.2	Nature of Services	56
11.	<u>Liability of Company</u>	57
11.1	Interruption of Service	57
11.2	For Customer's Equipment	57
11.3	For Consequential Damages	57
12.	<u>Schedule of Fees and Charges</u>	58
13.	<u>Forms used by Company</u>	59
14.	<u>Schedule of Rates</u>	60

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

1. General

1.1 Preface

Yakutat Power (hereinafter called "the Company") has developed these Rules and Regulations to assist customers, the electrical and building trades, and the employees and representatives of the Company in applying and administering a uniform set of service standards. These Rules and Regulations are designed to insure equitable service to all customers without prejudice.

1.2 Adoption

The Company in compliance with the Company's Bylaws and in accordance with requirements of federal, state and other bodies having jurisdiction has adopted these Rules and Regulations.

A copy of this tariff, complete with presently effective charges, rules, and regulations, is on file for inspection on request by any member of the general public during regular business hours at the offices of the Company, located in Yakutat, Alaska.

Telephone - (907) 784-3242
9:00 AM - 5:00 PM, Monday through Friday, except Holidays

(907) 784-3248
After hours emergencies

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

DESCRIPTION OF SERVICE AREA:

T27S R33E Sections: SE 1/4 of 20, S 1/2 of 21,
24, 25, S 1/2 of 26, 27,
28, E 1/2 of 29, NE 1/4 of
32, 33, 34, 35 and 36

T27S R34E Sections: 19, 20, 21, 22, 27, 28,
29, 30, 31, 32, 33 and 34

T28S R33E Sections: 1, 2, 3, N 1/2 of 11, 12 and NE 1/2 of 13
Section 33, 25, 26, 27.

T28S R34E Sections: 3, 4, 5, 6, 7, 8, 9, 10,
15, 16, 17, 18 and N 1/2
of 20

All of the above with reference to the Copper River Meridian

YAKUTAT POWER

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

1.3 Definitions

The following terms, wherever used in any of these service policies, the Company's rate schedules, and in any application or agreement for electrical service, shall have the following meaning, unless otherwise clearly stated:

Advance-in-aid-of-construction: Representing the cost of modifications to electric applicant must pay as an installation or modification and which is subject to pursuant to prescribed terms

That sum of money making additions or facilities which the condition precedent to the of facilities requested, refund to the applicant and conditions.

Applicant: A person, including a corporation, partnership, association, and governmental unit or agency thereof, who requests electric service or the extension of electric facilities under Section 7 of these rules and regulations, and who may be synonymous, as circumstances permit, with "sub divider, "developer," "builder," "owner," "contractor," and similar terms associated with the improvement and development of real property and the construction of buildings and related improvements and their heirs, successors, and assigns of the applicant.

Billing Period: An interval of approximately one month between successive meter reading dates are established by the Company, except for beginning or final billing periods.

Company: An Enterprise Fund of the City & Borough of Yakutat doing business as Yakutat Power

Commercial Service: Activities of a nature requiring a business license, or whose profits and expenses are shown against Federal Income Taxes will be classified as commercial. If the activity cannot be separately metered and takes place in a residence, and its conduct requires more than 25% of the premise's square footage, energy, or demand use; then the entire service will be considered commercial. A master meter or common facility metering serving a multi-unit residential building of more than four units will be considered commercial.

Contribution in Aid of Construction: That sum of money representing the cost of making additions or modifications to electric facilities which the applicant must pay as a condition precedent to the installation or modification of facilities requested, and which becomes the property of the Company and is not otherwise subject to refund to the contributor.

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

Customer: Any individual, firm or organization who purchases electric service at one location under one rate classification, contract, or schedule.

Customer Charge: A charge for the availability of electric service, excluding the charge for any electricity used.

Delinquent: All "past due" amounts and associated finance or late charges, for billing purposes, from one billing cycle which are not received by the Company as of the close of the subsequent billing cycle.

Demand: The maximum rate of delivery of electric energy during a month measured in kilowatts (kw) and registered as the highest average rate of energy used over any fifteen-minute period during the month.

Deposit: That sum of money paid to the Company and retained for a given length of time and returned at the end of the said time, providing all necessary requirements for refund are met.

Electric Service: The availability of electric energy at the point of delivery for use by the customer, irrespective of whether the electric energy is actually used.

Engineering: Engineering includes the preparation of electric layouts, design, specifications, and other drawings and lists associated with electric construction. It also includes making construction estimates, inspecting construction for conformance with design criteria and specifications, staking, and labor costs associated with right-of-way acquisition, right-of-way clearing, administration, and similar related activities necessary to the installation of electric distribution facilities.

Final Subgrade: The final grade specified by the governing agency to which the roadway is to be constructed unless finish material (such as asphalt) is to be placed, in which case the final subgrade is the grade specified by the appropriate agency prior to placement of the finish material.

Finance charge: The tariffed percentage interest or charge levied by the Company on an account for which payment in full has not been received by the scheduled due date.

Kilowatt (kw): A unit of power equal to 1,000 watts.

Kilowatt-hour (kWh): Electric energy equivalent to the amount of electric energy delivered in one hour at a constant rate of one kilowatt.

Line Extension: Any branch from a continuation of an existing Company owned primary or secondary voltage line. An extension may be for either single or three-phase

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

service or may consist of the conversion of an existing single-phase line to three-phase with or without further extension of the three-phase line.

Meter Tampering: Illegally altering a meter's registration of energy usage or demand by methods such as bypassing a meter, using magnets or other means to slow the meter recording, or breaking the meter's seals.

Mobile Home: A detached single-family dwelling having complete living facilities, constructed and fabricated into a complete unit at a factory, and capable of being transported to the location of its use on its own chassis and wheels.

Mobile Home Park: Any parcel, or adjacent parcels of land in the same ownership, which is utilized for occupancy by more than two mobile homes.

Month: An interval of approximately thirty (30) days between successive normal reading dates.

Past Due: Payment, with respect to a customer's account for electric service, which has not been received by the Company within 25 days from the date the bill is rendered.

Permanent Service: Service entrance and metering equipment installed at a given location with intent to remain for the useful service life of the Company's electrical facilities constructed for that service.

Point of Delivery: That predetermined location where the Company terminates its equipment or conductors and connects with the customer's equipment or conductors.

Power Factor: The ratio of kilowatt-hours to kilovolt ampere-hours expressed in percentage.

Primary Voltage: The input voltage of the circuit supplying power to the distribution transformer, which provides service to the customer.

Qualifying Facility: A cogeneration facility or small production facility as defined in 3 AAC 50.820(11).

Residential Service: The provision of electrical energy for domestic purposes such as space heating water heating, cooking, clothes drying, and include. Service in apartment buildings, mobile home parks other multi-unit residential buildings and commons areas of four or less units, boat harbors, private Airplane hangars, and like uses. For circumstances where a residence is classified as a commercial service see the Commercial Service definition.

Seasonal Service: Service only during specified seasons of the year, such as service to a cannery during the summer.

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

Secondary Voltage: The voltage for delivery directly to the service entrance of the customer, i.e., the low voltage side of a distribution transformer, or utilization voltage.

Service: The furnishing of electric energy to a given location; the conductors at secondary voltage required to furnish such energy.

Single-Phase Service: Standard service using two energized wires and one neutral.

Street Light: A system, or fixture of such system, for the illumination of streets, alleys, and other public places and areas, or a fixture or fixtures installed to illuminate private homes and areas.

Subdivision: A tract or parcel of land divided into two or more lots, sites, or other division's accordance to applicable law.

Temporary Service: The provision of electric service to a given location with the intent to relocate or remove the Company's electrical facilities constructed for that location prior to expiration of the useful life of those facilities. Those services not meeting the requirements of permanency set forth by the Company shall be considered temporary.

Three-Phase Service: A service using three energized wires and one neutral.

1.4 **Scope**

These Rules and Regulations are prerequisite to any oral or written agreement for any electric service. These Rules and Regulations are equally binding on the Company and on any customer supplied by the Company's electrical or transmission system. Interested parties may review current copies of these Rules and Regulations during regular office hours at the Company's offices.

1.5 **Revision**

These Rules and Regulations may be revised, amended, supplemented, or otherwise changed at any time by the Company, subject to review and recommendation by the *Yakutat Utility Board*. These policies cancel and supersede all previous Rules and Regulations.

1.6 **Conflict**

In the event questions or conflict arise between any provisions of a particular tariffed rate schedule or special contract and these Rules and Regulations, the provisions of the particular rate schedule or special contract shall apply.

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

1.7 **Applicability**

These Rules and Regulations apply to all electrical services rendered by the Company except as otherwise provided in individual rate schedules. If, for any reason, any Rule or Regulation contained in this tariff is invalidated, it shall in no way invalidate the entire tariff.

1.8 **Customer Complaints**

The Company desires to resolve any customer complaint in the most expeditious manner with the appropriate staff of the Company. The Company will respond to the substance of each service complaint and other customer correspondence within 10 working days of its receipt.

In the event the complaint is not satisfactorily resolved by staff and management the customer may refer the matter to the *Yakutat Utility Board*, for their review.

2. **Nature and Services Offered**

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

2.1 **Electric Service**

The Company provides 60 cycle (Hertz) alternating current, either single or three phase, depending upon available circuits. Standard voltages available are 120/208, 120/240, 208, and 240, depending upon available circuits. Other secondary voltages may be made available with prior approval of the Company's engineering department. It is the responsibility of the customer to pay for special equipment needed to supply non-standard secondary voltages or regulate voltages closer than standard service provides.

Service is also available at the Company's standard primary distribution and transmission voltages depending on available circuits. Standard distribution voltages are 4160 and 2400, and transmission voltages are the same. Customers receiving service at these voltages will be responsible for furnishing, installing and maintaining all facilities and equipment past the agreed point of delivery, including required circuit breakers, transformers, and line extensions. The Company reserves the right to require the customer to furnish circuit breakers with appropriate protective equipment at the point of delivery. The Company shall, unless otherwise provided, construct, operate and maintain the entire facility, whether overhead or underground, necessary to deliver electrical energy to the point of receipt of service by the customer. The point of receipt of service by the customer (unless otherwise provided in this tariff) shall be:

(a) **For an overhead system**

The point of connector by splice or tap, of the Company's supply conductors and the customer's service entrance conductors; such point being external to the customer's building or other structure.

(b) **For an underground system**

The service lugs of meter enclosure or other suitable terminal box mounted external to the customer's building or other structure to which the company's supply conductors are connected.

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

3. Types of Service

3.1 Permanent

Permanent service installations are as defined in Section 1.3 (Definitions). Charges for construction of permanent facilities will be based on the Service Extension Policies set forth in Section 7 of this tariff. All facilities will be designed and installed in accordance with applicable codes, standards and practices of the industry for the class of service provided. The equipment will be mounted on an applicant's pole, building or other structure on a permanent, non-moveable foundation. The Company reserves the right of final determination of whether a service will be classified as permanent.

3.2 Temporary

Temporary service installations are defined in section 1.3 (Definitions). Where the duration of temporary service is to be less than one month, the applicant will be required to advance a sum of money equal to the estimated bill for service. Where the duration of temporary service is to exceed one month, the applicant will be required to meet the deposit requirements set out in Section 6.

If, during the term of the temporary service, the character of a temporary customer's operations changed or it appears that the duration of the service may be substantially longer than stated in the application, the Company shall re-classify the service as permanent and will apply the deposit and line extension rules as outlined in this tariff.

The Company shall not allow a temporary service connection to continue longer than 12 months unless for good cause shown the Company has approved an extension of time for temporary service or unless the customer has made application for permanent service.

The installation and equipment will comply with applicable technical and safety standards, practices and codes to protect the customer, the general public and the Company's employees. Such codes include the National Electrical Code and the National Electric Safety Code and state and local requirements.

3.3. Seasonal

The Company will provide seasonal electrical service to customer premises that are utilized on a seasonal basis as provided in the applicable rate schedules.

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

3.4 **Standby**

The Company will furnish electric services to customer premises for standby and emergency service as provided in the applicable rate schedule.

3.5 **Interruptible**

The Company will furnish non-firm electrical service as provided in the applicable rate schedules.

3.6 **Streetlights**

The Company will *install* and maintain standard street lighting fixtures on existing poles when secondary circuits are available on the pole. *The City and Borough of Yakutat must request said Public lighting in accordance to the Lighting Plan. It will be the responsibility of the applicant to pay for such construction and usage.*

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

4. Service and Safety Standards

4.1 Interconnection with qualified Cogenerators and Small Power Producers

The Company may not interconnect with a qualifying facility unless the following safety standards are met:

- (1) The facility must conform to that edition of the National Electrical Code as adopted under AS 18.60.580.
- (2) The facility must provide a means of disconnecting with the provision for padlocking in the open position by the Company. This device, or a supplementary device, must be capable of switching under full load conditions and must be clearly labeled and accessible to Company personnel.
- (3) The facility must provide overcurrent protection of adequate interrupting capacity and design, in conformance with the Company's overcurrent practices for similar feeders and loads, for the feeder serving as the intertie to the utility system. Automatic reclosing by the qualifying facility is prohibited unless the facility has received prior written approval from the utility as not posing a threat to life or property.
- (4) The Company will provide overcurrent protection in accordance with the Company's overcurrent practices for similar feeders and loads for the feeder extension serving as the intertie to a qualifying facility.

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

5. Technical Provisions and Standards of Service

5.1 Service Classification

The intended use of electricity will determine whether a service is classified as residential or commercial based on the definitions of residential and. Commercial set forth in Section 1.3. Classification of commercial and residential services to appropriate rate schedules are governed by the size and nature of service rendered as provided in the applicable rate schedules services with anticipated installed capacity of greater than 1,000 KW may require a special contract as set forth in section 7.14.

5.2 Determination of Use

The quantity of electrical energy and/or electrical demand shall be determined by the registration of the electric meters provided by the Company, except that:

- (1.) Where the load is such that the type of service fixes the amount of electrical energy consumed. The Company may elect not to meter the service and may bill the customer a fixed amount as determined by the charges under the appropriate rate schedule.
- (2.) Where temporary service is rendered under conditions making metering impractical, the amount of energy consumed may be estimated and billed accordingly.

5.3 Billing Demand

The billing demand shall be the highest of metered or contracted demand, after adjustment for low power factor, if applicable. Metered demand shall be as defined in Section 1.3. Contracted demand will be established for service rendered under special agreement.

5.4 Phase Unbalance

Current unbalance in phase wires of services, except for three-phase, four-wire delta services, shall not exceed ten percent (10%) of the current which would be required at maximum load under balanced conditions. The customer will take corrective steps to return unbalance to 10% or less.

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

5.5 Protective Equipment

It is the Customer's responsibility to provide suitable protective equipment for the devices on their premises. If three-phase equipment is installed, it is the customer's responsibility to protect such equipment against single-phase operation and under-and-over voltage conditions. Minimum protective devices considered necessary for motor protection are:

(1.) Line Starting Protection:

Any motor which, in starting, might be damaged by the full line voltage requires some type of protective device to disconnect it from the line during interruptions in service, thus protecting the motor when service is restored. Such a device should also be equipped with a time delay mechanism so that the motor will not be disconnected by momentary fluctuations in voltage.

(2.) Overload Protection:

Since the intense heat caused by overload may seriously damage the motor, the customer should install a device that will disconnect the motor if overload occurs. Fuses, thermal relays or circuit breakers which are specifically designed to operate when excessive current occurs, are the devices used for this purpose. Where the customer receives three-phase service, such protective devices should be connected in all phases.

(3.) Single-Phasing Protection:

Where the customer receives three-phase service, a relay should be installed which will disconnect the motor from the lines in the event one phase of the line becomes open.

(4.) Reverse-Phasing Protection:

For three-phase installations of electric cranes, hoists, elevators, pumps and the like, the customer should install relays, which will disconnect the motor from the line in the event of phase reversal.

5.6 Inspection

The customer is responsible for installing and maintaining his electrical wiring and equipment in accordance with applicable local, state and national electric and building codes as evidenced by certificates of approval from the appropriate inspection body.

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

5.7 Addition to Load

Any customer shall give the Company reasonable notice, in writing, of any plans to increase a given load past the capacity of the Company's equipment installed to serve that particular location. The Company may require the advance payment of contributions or advances to construction and the execution of related documents as outlined in Section 7 of this tariff -prior to the commencement of any installation of added or enlarged facilities. If the customer fails to-notify the Company of additional loads and such additional load damages the Company's equipment, the customer is liable for such damages and repairs or- replacement of damaged equipment.

5.8 Undesirable Load Characteristics

The Company may refuse service to, or remove service-from, any installation which, in the judgment of the Company, will adversely affect the operation of the- Company's system or its service to other customers The Company reserves the right to immediately disconnect service when the customer's load makes it impossible for the Company to provide service according to the voltage and frequency standards established within section 5.4 and 5.9.

In less serious situations, removal at service will occur only after delivery of a shut-off notice to the customer's service location specifying the problem and scheduling disconnection 15 days later if the customer has not corrected the situation or otherwise adequately responded to the shut-off notice.

Where immediate correction is not possible, the customer's response shall include arrangements made for repair or replacement of equipment. A completion date will then be established and the disconnection will be postponed until the day following the agreed completion date.

5.9 Non-Standard Tolerances

Where the customer requires a degree of regulation of the characteristics of the electrical service greater than that normally furnished by the Company, the customer shall be responsible for obtaining, installing and maintaining the required regulating equipment.

Normal tolerance is defined according to 3 AAC 52.460(a) as a standard frequency of 60 Hertz, such frequency being held within plus or minus two percent. Cumulative error registered by an electric clock may not exceed 90 seconds over a 24-hour period.

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

5.10 **Unauthorized Attachments**

Written permission from the Company is required prior to the attachment of any equipment or material of any description to any Company property including poles, guy wires, equipment or structures. Any unauthorized attachment is subject to removal at any time without notice.

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

6. Service Conditions

6.1 Application for Service

Each applicant for electric service is required to complete and sign the Company's form of application for electric service or a special contract. In special cases for large industrial or commercial customers, a special contract may be written and shall contain such provisions and stipulations as may be necessary or desirable to protect the interest of both the Company and the customer. All fees shall be paid at the time of the service application or prior to construction. Acceptance of service, with or without a signed application or contract, shall be subject to compliance with the terms of the applicable rate schedule or schedules and the customer service policies contained in this tariff.

If two or more individuals make an application for service, the Company has the right to collect the full amount owed from either of the applicants.

6.2 Connection and Disconnection

Electric service will normally be connected or disconnected only upon the customer executing a written request at the Company's offices. All orders for connection or disconnection of electric service must be executed by the customer or by a customer's attorney-in-fact or duly authorized agent, by an officer or duly authorized agent of an organization, association, corporation, political body or governmental agency, or by either applicant in the case of a joint application. The applicant is responsible for services up to the later of the disconnection date requested by the customer or three working days after the Company receives the written request to discontinue service.

The Company shall establish service to existing facilities within five working days following a request by an applicant who has been accepted for service by the Company. For the purpose of this paragraph, "existing facilities" means customer facilities that are ready and acceptable to the Company, where the Company needs only to install a meter, read a meter or turn on the service.

If within the five-day period referred to above, the Company establishes service at the customer's request during a period other than regular working hours, the Company may impose an after-hours charge for the service connection.

If the Company cannot establish service to new customer facilities within thirty days after it receives an application, it shall, within fifteen working days from the date of application, advise the applicant in writing of the reason for the delay, any interim type of service which may be available, and an estimated date when the requested service will be provided. For the purpose of this paragraph, "new

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

customer facilities" means customer facilities that require the Company to do more than install or read meter before service can be provided.

When the Company finds it is unable to meet any previously scheduled date for establishment of service under the above paragraph, it shall advise the customer in a timely manner of the revised date upon which service will reasonably be available.

The Company may refuse to establish new service only if any of the following conditions exist:

- (1) An applicant falsifies any information relied on by the Company pursuant to 3 AAC 52.410(b) and fails to subsequently correct the falsification with documentation acceptable to the company;
- (2) A former customer who is indebted to the Company attempts by some agency, relationship, or otherwise, to obtain service, and has not made arrangements acceptable to the Company for payment;
- (3) An applicant has an outstanding amount past due for electric service and has not made arrangements acceptable to the Company for payment;
- (4) A condition exists or would exist upon establishment of service at the service premises that the Company believes is unsafe or hazardous to the applicant, a member of the public, the Company's personnel or facilities, or the integrity of the Company's energy delivery system;
- (5) An applicant does not meet the credit criteria for waiver of deposit requirements under 3 AA (53.420(c) and fails to provide the Company with deposit; or
- (6) An applicant refuses to furnish those funds, services, equipment, or rights-of-way, which have been specified by the company in its tariff as a necessary condition for providing service.

6.3 Term of Service

Unless otherwise specified by special contract, service is rendered for full billing periods, and, as such, monthly charges are not subject to proration.

6.4 Easements

The customer shall, without charge to the Company, execute an easement providing for a suitable right-of-way for the Company's distribution lines crossing the customer's property as outlined in Section 7 - Line Extension Policy.

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

6.5 Right of Access

The Company, through its authorized employees or agents, shall have free access to its equipment at all reasonable times for the purpose of reading meters and testing, repairing, or replacing any equipment which is the property of the Company. In special cases with the Company's consent, the company's metering equipment may be restricted by locked entrances for which a key will be made available to the Company. Where access is denied, the Company reserves the right to terminate service after written notice is given to the customer, except in emergencies, in which case the Company reserves the right to terminate service immediately.

6.6 Establishment of Credit and Deposits

Each customer will be required to establish and maintain credit satisfactory to the Company as a condition of receiving service. Satisfactory credit may be established by either of the following:

- (1) The applicant has previously established a good payment record with the Company by, for example, receiving service from the Company at another location within the past two years without delinquency in payment during the last 12 consecutive months of service; or
- (2) The applicant provides a letter or other written verification from the electric utility which last provided comparable service to the applicant stating that the applicant was not delinquent in payment for the last 12 consecutive months of service at the prior location.

If satisfactory credit as outlined above is not established, a deposit of the higher of at least one month's, but not more than two months', estimated average monthly bill for the applicant's service location or the average monthly bill of that customer class will be required.

If satisfactory credit as outlined above is subsequently established, the Company will refund any deposit paid within ninety (90) days.

If a subsequent field collection effort is needed to provide the customer with notice of the Company's intent to disconnect service for non-payment of delinquent account balance, an additional deposit of up to one month's estimated average monthly bill for the applicant's service location or the average monthly bill of that customer class may be required

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

A customer's deposit will not exceed the higher of two times the estimated average monthly bill for the customer's service location or two times the average monthly bill of that customer class.

The Company will provide for a deferred payment arrangement of any residential deposits required in cases of customer economic hardship.

The Company will issue to the applicant a written receipt for the amount of the deposit. The applicant is not required to produce this deposit receipt in order to receive a refund of the deposit.

Deposits will be refunded within thirty (30) days after the earlier of:

- (3) Twelve months' continuous service if the customer has not been past due in the payment of electric utility bills more than twice, has not been delinquent in the last six months, and is not past due at review, or
- (4) Termination of service, to the extent the amount held, plus accrued interest, exceeds any balance due the Company for electric service and finance charges for that account.

6.7 Applicable Rate

When a customer applies for service, Company personnel will advise the customer of the most economical class of service available and assist the customer in making an informed choice in service offerings where alternate classes of service are available to that customer.

When a customer desires service on an applicable rate schedule other than the one on which he is being billed, he shall so notify the Company in writing and the change in schedule will become effective after the next regular meter reading. The Company shall not be required to make more than one change in rate schedule for any customer within one year unless a new schedule is made effective or the customer's operating conditions have changed permanently so as to warrant a change in schedule.

6.8 Resale of Electricity

A customer shall not sell to others any of the electric energy furnished by the Company unless the customer holds a valid Certificate of Public Convenience and Necessity issued by the *Regulatory Commission of Alaska* for retail distribution of electric energy. No service will be supplied through a master meter for sub-metering for resale. This rule does not prohibit a customer from furnishing unmetered electric service to rental units constructed prior to December 31, 1982 where the cost of electricity is included in the rental charge.

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

6.9 Protection of Company's Property

The customer shall provide space for, and shall be responsible for, the safekeeping of the Company's meter installation on their premises, including: meters, wires, and other metering facilities installed by and remaining the property of the Company. In the event of loss or damage to Company property due to the negligence of the customer, the Company may collect from the customer the cost of repairs or replacement.

6.10 Authorized Breaking of Meter Seal

Under certain circumstances, a customer may request permission to break a meter seal to facilitate disconnection for electrical work. Such requests should be addressed to the Company. A fee will be charged for resealing the equipment.

6.11 Tampering with Company Property

Unauthorized tampering with meters and other facilities of the Company is a civil offense under Alaska law as described in AS 42.20.030 and is a criminal offense under AS 11.46. The Company will pursue its legal resources including possible criminal prosecution concerning unauthorized tampering.

The Company presumes that a person intended to deprive the Company of compensation for electric service if:

- (1) The person possesses or has access to a Company service metering device which is being used to meter service and has been interfered with, avoided, or altered to inhibit or prevent the accurate measurement of electric service without the permission of the Company or the person has access to a Company line which has been tapped or diverted without the permission of the Company.
- (2) The person enjoys the use or economic benefit of the unmetered service.

6.12 Customer's Wiring and Equipment

It is the customer's responsibility to install and maintain all wiring and equipment beyond the agreed point of delivery, except meters and other special facilities installed or furnished by the Company. The customer will also provide an Underwriter's Laboratory approved meter socket or sockets as specified by the Company for the appropriate types of service. If instrument transformers supplied

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

by the company are required, the customer will provide the necessary space and equipment enclosures for mounting these devices as specified by the Company.

It shall be the customer's responsibility to provide suitable protective equipment such as fuses, circuit breakers, and relays to adequately protect the customer's equipment.

The Company shall not be held liable for any loss or damage to persons or property resulting from and contacts with, or defects in, the customer's installation or equipment, or the delivery of electric energy thereto.

6.13 **Interconnection of Customer Owned Alternate Technology and Fossil Fuel Standby Generation Equipment**

Alternate Technology Generation

- (1) The company will permit the interconnection and operation of alternate technology generation facilities that are determined to be a "qualifying facility" (QF) as prescribed by Section 201 of the Public Utility Regulatory Policies Act upon compliance by the customer with the following provisions:
 - (a) The customer shall make written application to the company at least 45 days prior to the date on which he would intend to make any connection in any way to electric circuitry common to the Company's integrated distribution system.
 - (b) The customer shall submit to the Company along with his request for interconnection complete documentation of the alternate technology generation equipment, including, but not limited to, schematics, wiring diagrams, performance specifications, descriptions of energy storage devices, circuit protection equipment, regulation equipment, automatic disconnect equipment and any other proprietary device provided by the equipment manufacture.
 - (c) Upon approval of the interconnection by the Company, the customer shall agree to pay the cost of any special metering equipment or circuit modifications determined by the Company as necessary to accomplish the interconnection.

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

- (d) See Section 4 of this tariff for safety standards regarding the interconnection of qualifying facilities to the Company's system.

Fossil Fuel Standby Generation

The Company will not permit the interconnection of fossil fuel standby generation facilities, such as diesel or gasoline engine driven generators, with its integrated distribution system under any circumstances. Fossil fuel standby generators shall be connected to the customer's load only through a double throw switch that will prevent parallel operation with the Company's distribution system.

6.14 **Customer Power Outage**

If a power outage occurs, the customer should attempt to determine if fuses have been blown, breakers tripped, or equipment is at fault before calling the Company. If the customer determines the fault to be the Company's equipment the Company will send a serviceman out to investigate the reported outage. If the cause of the outage is determined to be the failure of the Company's equipment, the Company will correct the problem and restore service as soon as possible.

However, if it is determined that the customer's equipment is at fault, a charge may be made for the serviceman's visit to the customer's service location fee. (Schedule of Fees and Charges).

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

7. Extension of Facilities

7.1 Line Extension Policy

The Company will design and construct extensions of its distribution facilities, within its authorized service area, under the terms and conditions set forth in Sections 6 and 7.2 through 7.11. Alternatively, an applicant for service may design and construct extensions to the Company's distribution facilities under the terms and conditions set forth in sections 6, 7.12 and 7.13.

Sections 7.14 through 7.21 are applicable to all facilities, unless otherwise noted.

7.2 Company Procedures for Extension of Facilities

The Company will design and construct extensions of facilities when requested, upon receipt of the following:

- (a) A written application for line extension signed by the applicant.
- (b) For subdivisions and trailer parks, the applicant shall pay an advance for engineering work of \$75 per lot or \$500 whichever is greater. For other extensions, one (1) construction cost estimate will be provided at no cost to the applicant. All applicants will be required to pay an advance of \$100 for each additional construction cost estimate.

All advances received by the Company in payment of construction cost estimates will be incorporated into and considered part of the overall advances made as part of the project cost. All advances received for projects in which construction has not commenced within One (1) year of receipt of the advance will be retained and will not be subject to refund to the developer/applicant. If projects are cancelled within one (1) year of receipt of the advance the amount to be refunded shall be limited to the amount of the advance less actual cost incurred by the Company.

- (c) Recorded plat showing the following:
 - (1) Location of existing and future water and sewer lines.
 - (2) Existing and final grade of all areas in which electrical facilities are intended to be installed.
 - (3) Any information that may be required to obtain permits necessary for the extension of facilities.
 - (4) In the case of subdivisions and trailer parks, the plat must show all lots to be served.
- (d) Electrical load characteristics necessary to design the facility extension.

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

7.3 Design Procedures for Extension of Distribution Facilities

Upon receipt of a request and payment of any required engineering advances for the extension of a distribution facility, the Company will prepare a preliminary design, cost estimate and right-of-way request.

The Company will provide underground extensions of facilities wherever required by local ordinance.

In other areas, underground service from an overhead system will be provided on request unless, in the opinion of the Company, construction or maintenance is not feasible for technical or operational reasons.

Upon completion of the preliminary design, cost estimate and right-of-way request, the Company will meet with the applicant to review the preliminary cost estimate, design and right-of-way request.

- (a) If the applicant approves the preliminary design, cost estimate and right-of-way request, the applicant will sign and date the preliminary design drawing and cost estimate and the project will be released for right-of-way acquisition and then final design.
- (b) If the applicant does not approve the preliminary design, the Company and the applicant will attempt to resolve any problems. If a new design is required, a new cost estimate and right-of-way request may be required, with subsequent delays.

7.4 Construction Initiation Procedures for Extension Of Distribution Facilities

No line construction or clearing of right-of-way shall be initiated under this policy until the following has been completed:

- (a) All required advances, contributions, easements permits, line extension agreements and related documents must have been received by the Company properly signed and executed. The Company may refuse service to an applicant unless the applicant grants necessary specific easements and rights of way. The Company will not require a blanket easement.
- (b) Roads and platted easements must be to approximate final sub-grade and without man-made obstructions. Backbone sewer systems, water systems, and other utility systems, normally installed at depths greater than facilities, must be first installed.
- (c) Ensure that all required survey control is in and marked.

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

7.5 Construction Procedures for Extension of Distribution Facilities

After the completion of design and engineering, the Company will then schedule construction, at its discretion, by independent contractors or by the Company's employees as set forth below.

(a) Construction by Independent Contractors

When an independent contractor will do construction, bids will be solicited for labor and equipment only, and the applicant shall be informed of the bid date. The Company will award the contract to the lowest qualified responsive bidder as determined by the Company. The Company will add the cost of materials, engineering and any easement costs to the bid amounts, materials, and engineering plus a 5% overhead charge to bid amounts, materials and engineering. Bids are only binding for 60 days and notice to proceed must be given to the bidder within this period. If the Company is required, through no fault or its own, to re-bid a project, the applicant will be assessed a \$200 re-bid fee as a contribution-in-aid of construction.

(b) Construction by Company Employees

When Company employees will do construction, the estimated cost will include the estimated materials, construction labor, equipment and engineering costs, any easement costs, plus a 5% overhead charge. Construction estimates are binding for 60 days and notice to proceed must be given to the Company within this period. If the Company is required, through no fault of its own, to re-estimate a project the applicant will be assessed a \$100 re-estimate fee as a contribution-in-aid of construction.

The Company will complete the applicant's extension of facilities according to the terms of Section 6.2.

7.6 Cost of Extension of Distribution Facilities

(a) Applicable to all Facility Extensions

(1) The Company's standard service is based on *underground* construction. Therefore, all references to the Company portion at a line extension reflect the historical average cost of providing equivalent *underground* facilities.

(2) Subject to the provisions of this tariff, any applicant requesting a line extension or service connection must pay, prior to

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

construction, as an advance-in-aid of construction and/or contribution-in-aid of construction all costs which exceed the amount for which the company is responsible under this section..

- (3) In no instance will the applicant's advance-in-aid and/or contribution-in-aid be greater than that required to provide a line extension to serve the applicant exclusively.
- (4) Each line extension and service connection agreement requiring payment by an applicant shall be in writing. It will include the Company's cost estimate of the applicant's share of the costs, the terms and conditions of payment, and the estimated date of completion of the work. The agreement must be signed by the Company and by the applicant or the applicant's authorized representative.
- (5) Normally, the applicant will be responsible for payment of actual costs of construction. However, to the extent the actual costs of construction of a line extension or service connection exceeds by more than ten percent the written estimate provided by the Company, no charges in excess of the written estimate plus ten percent will be collected by the Company from the applicant. If the actual costs of construction are less than the written estimate, the difference between the actual cost of the construction and the advance or contribution payment made by the applicant will be refunded to the applicant. Where the difference between estimated and actual costs exceeds the amount originally paid, the applicant must pay the remaining advance or contribution prior to being provided service.
- (6) The Company will require advanced payment and charge as a contribution-in-aid of construction or as an advance-in-aid of construction, consistent with other provisions in the tariff, for additional construction work requested or caused by the applicant subsequent to the preparation of the initial written estimate.

(b) Applicable to Applicants Required to Pay Advances-in-Aid of construction

- (1) All advances in aid to construction made reference to in this tariff will be non-interest bearing.
- (2) When a subsequent applicant is required to make advances to share in the costs of an earlier line extension to which he is connecting, those advances will be refunded to the earlier applicant(s) who previously advanced funds for that earlier line extension.

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

- (3) The Company shall make all reasonable attempts to inform customers when a refund is due.
- (4) The applicant is responsible to keep the Company informed of the applicant's current address
- (5) All advances-in-aid of construction payments made by the applicant which have not been refunded within a period of five (5) years from the date construction is completed will become the property of the Company and will no longer be refundable.
- (6) In no case will the amount of the refund exceed the amount originally advanced.

7.7 Residential Subdivision and Trailer Park Distribution Facilities

(a) Costs

This section applies to developers of residential subdivisions and trailer parks. The extension shall include all construction required to provide power to a corner of each lot within the subdivision or trailer park, including, but not limited to distribution transformers, service pedestals, and necessary primary and secondary conductors.

The Company will pay up to \$1,000 per lot of the cost of a distribution facility extension, to subdivision lot corners, constructed by it or under its control.

Subject to the provisions of 7.6(a)(6), the applicant will be required to pay the Company portion as an advance-in-aid of construction; also, the applicant will pay as a contribution-in-aid of construction any costs in excess of the Company portion.

Example:

The applicant's subdivision or trailer park is planned to provide underground service for 20 lots. With underground service, the development will cost \$40,000. The Company's contribution would be \$1,000/lot or \$20,000. The applicant will pay the Company portion or \$20,000 as an advance-in-aid of construction. The applicant will pay the remaining cost of underground construction as a contribution-in-aid of

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

construction. This is \$20,000. The total amount subject to potential refund is \$20,000.

(c) Subsequent Connections

The original cost of the line extension is not shared with subsequent applicants. A waiver to this provision may be granted for instances where joint use is anticipated and cost sharing will benefit all potentially interested parties. The *Yakutat Utility Board* must approve the waiver. The applicant prior to completing the required agreements must request a waiver, and cost estimates will reflect both cost sharing and sole responsibility for costs. If construction is to commence pending *Y.U.B.* approval of cost sharing, the applicant must agree to assume sole responsibility for costs.

(d) Refund

- (1) Once a year, a refund of the advance-in-aid of construction for a subdivision will be made to the applicant equal to the lesser of:
(a) \$1,000 per permanent service connected to the extension, or (b) The prorated actual cost of construction of the facilities to serve to each lot corner, times the number of permanent services connected to the line extension.

For the purpose of calculating the refund, if the estimated number of permanent customers would exceed the number of lots, the refund will be calculated based on the estimated number of permanent customers. In either case, the Company will determine the number at the time the advance-in-aid of construction is made by the applicant and will be specified in the applicant's written agreement.

- (2) Annual refunding of the advance-in-aid of construction for a trailer park will occur for a given lot given one year's continuous service for that lot. Continuous service means minimum monthly usage of 100 kWh. The refund will be made to the applicant equal to the lesser of: (a) \$1,000 per service connected to the extension, or (b) The prorated actual cost of construction of the facilities to serve to each lot corner times the number of services connected to the line extension.

Example:

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

A 20-lot subdivision or trailer park was constructed. The Company contribution was \$1,000/lot or \$20,000. This was paid as an advance-in-aid of construction and is subject to refund. The prorated amount of the refund per lot will be \$1,000. If the annual report shows the connection of 5 new permanent services within a subdivision or 5 new trailer park lots show continuous usage during the last year, the amount of refund due the applicant would be \$1,000/lot times 5 or \$5,000.

7.8 Residential and Small commercial Service

(a) Costs

When a new applicant is to be served from a previously constructed line extension within a five-year period from the date the original line was completed, previously paid advances-in-aid of construction must be recalculated. In these recalculations, the general principle to be applied is that each customer should have an equal investment in commonly used facilities. In applying this principle, each customer should only share in the costs of those facilities actually used.

(1) If power is presently available to the lot corner and the applicant is not connecting to a line extension in which the applicant must share in the cost of the extension:

The Company will pay the cost of a secondary service constructed by it or under its control up to \$1,000 per permanent connection. Subject to the provisions of Section 7.6(a)(6), all estimated costs in excess of the applicant prior to construction, as a contribution-in-aid of construction would pay costs in excess of the Company portion. For single services, if underground service is requested, the Company will treat a suitable trench provided by the applicant as a contribution-in-aid of construction equal to the additional cost of underground service. For multiple unit services, the applicant may provide the facilities trench that is on the applicant's property as a credit toward the required contribution-in-aid of construction.

(2) If power is presently available to the lot corner and the applicant is attaching to a line extension in which the applicant must share in the cost of the extension:

The Company will pay the cost of a secondary service constructed by it or under its control up to \$1,000 per permanent connection. Subject to the provisions of Section 7.6(a)(6), all estimated the applicant prior to construction as contribution-in-aid of construction would pay costs in

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

excess of the Company portion. For single services, if underground service is requested, the Company will treat a suitable trench provided by the applicant as a contribution-in-aid of construction equal to the additional cost of underground service. For multiple unit services, the applicant may provide the facilities trench, which is on the applicant's property as a credit toward the required contribution-in-aid of construction.

The Company will also pay the applicant's share of the costs of the original extension, up to \$1,000 per permanent connection. This Company paid amount will be refunded to the earlier applicant(s) who have already shared in the cost of the original extension. Subject to the provisions of Section 7.6(a)(6), any cost sharing advances for the earlier extension required from the new applicant in excess of the Company portion will be paid by the applicant prior to construction as an advance-in-aid of construction.

- (3) If power is presently not available to the lot corner:

The Company will pay the cost of a distribution facility extension constructed by it or under its control up to \$2,000 per permanent connection. Subject to the provisions of Section 7.6(a)(6), all estimated the applicant prior to construction, as an advance-in-aid of construction would pay costs in excess of the Company portion.

If the applicant is directly connecting to line extension that is less than 5 years old, the applicant is required to pay portion of the original cost of the earlier extension according to where the applicant is connecting and the number of customers already sharing the section with the applicant.

The Company contribution will apply to the cost of construction according to the following order:

- (a) To the cost of the facilities dedicated to the applicants that do not have the capability of providing service to future applicants, i.e., the facilities on the applicant's private property. The remaining cost of these facilities, if any, will be paid by the applicant as a contribution-in-aid of construction
- (b) If any Company contribution remains, it will be subtracted from the cost of facilities constructed for the applicant that also have the capability of providing service to future applicants, i.e., primary facilities along a public right-of-way. The applicants as an advance-in-aid of construction must, pay the remaining costs of these facilities, if any.

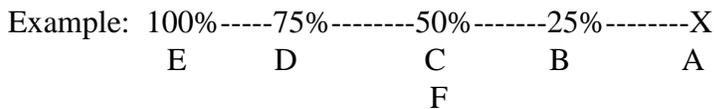
**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

- (c) If any Company contribution remains, it will then be applied to unrefunded advances associated with the shared section of the line extension.

If underground service is requested, the applicant will also be required to make a contribution-in-aid of construction equal to the estimated costs of constructing the underground system. For single services, the Company will treat suitable trench provided by the applicant as the contribution-in-aid of construction equal to the additional cost of underground service. This credit will be available for only the portion of the trench that is on the applicant's own property. For multiple unit services, the applicant may provide the facilities trench that is on the applicant's property as a credit toward the required contribution-in-aid of construction.

- (b) Costs and Refunds Due to subsequent connections to a Residential or Small Commercial Distribution Facility

Any previously paid advances-in-aid of construction for a completed line extension must be recalculated when additional applicants are served from a previously constructed line extension within a five-year period from the date the original line was completed. The original line is limited to the line that the new applicant will be attaching to.



In the beginning, the company's facilities end at point A. At that point, a line extension facility is built for Evan from A to E. Evan's secondary service connection costs \$1,000. The new primary facilities constructed to serve Evan cost an additional \$9,000 (or \$2,500 per section). The Company pays a total of \$2,000 toward these costs: \$1,000 is applied to the cost of the secondary service connection, and \$1,000 is divided equally among the four sections. Evan must pay as a potentially refundable advance-in-aid of construction the remaining \$8,000 or \$2,000 per section.

One year later, Judy attaches to the line extension at the lot corner, at point B. A secondary service connection costs \$500. The Company pays up to \$1,000 for the secondary, plus Judy's share of the shared line up to another \$1,000. The Company pays \$500 for the secondary service connection. The unrefunded advance for this portion of the line equals \$2,000. The Company's \$1,000 contribution toward the unrefunded advance is paid to Evan and reduces his investment to \$1,000. Judy must have an investment

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

equal to Evan's and her share is \$500. Judy's \$500 advance-in-aid of construction is then refunded to Evan. At this point,

Evan has potentially refundable advances of \$2,000 for each of sections B-C, C-D, and D-E; and a potentially refundable advance of \$500 for section A-B. One year later Steve attaches to the line extension at point C. A secondary service connection is needed and costs \$1,000. In addition, new primary facilities are constructed to serve Steve between points C and F. These new facilities cost an additional \$1,500. The Company pays a total of \$2,000. \$1,000 is applied to the cost of secondary service connection, and \$1,000 is applied toward the cost of the new primary facilities from C to F.

Steve must pay the following amounts as advance-in-aid of construction:

- (1) \$500 to cover the remaining costs of his primary construction;
- (2) \$333 (which is divided equally and refunded to Evan and Judy) to share in the advances for A to B;
- (3) \$1,000 (which is refunded to Evan) to share in the costs of B to C;

At this point, the following potentially refundable advance amounts are outstanding:

- (1) \$1,000 (\$333 Steve) for A to B; each from Evan, Judy, and
- (2) \$2,000 (\$1,000 each from Evan and Steven) for B to C;
- (3) \$2,000 from Evan for C to D;
- (4) \$2,000 from Evan for D to E; and
- (5) \$500 from Steven for C to F.

7.9 **Large Commercial Service**

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

(a) **Costs**

The Company will pay the cost of a distribution facility extension constructed by it or under its control up to \$7,500.

Subject to the provisions of Section 7.6(a)(6), the applicant will be required to pay the Company portion as an advance-in-aid of construction; also, the applicant will pay as a contribution-in-aid of construction, any estimated costs in excess of the Company portion. In the case of underground facilities, the applicant will also be required to make a contribution-in-aid of construction equal to the difference between the cost of constructing the underground system and the cost of constructing a comparable overhead system.

(b) **Subsequent Connections to the Line Extension**

The original cost of the line extension is not shared with subsequent applicants. A waiver to this provision may be granted for instances where joint use is anticipated and cost sharing will benefit all potentially interested parties. The *Yakutat Utility Board* must approve the waiver. The applicant prior to completing the required agreements must request the waiver and cost estimates will reflect both cost sharing and sole responsibility for cost sharing and sole responsibility for costs. If construction is to commence pending *Y.U.B.* approval of cost sharing, the applicant must agree to assume sole responsibility for costs.

(c) **Refunds**

When large commercial facilities are constructed by the Company or under its control and an applicant has paid an advance-in-aid of construction, the Company will refund the advance-in-aid of construction when the applicant has continuously registered an average monthly demand in excess of 50 kW over five (5) years, commencing with permanent connection of service.

7.10 **Harbors**

(a) **Costs**

This section applies to developers of harbor facilities. The Company will pay the cost of an overhead distribution facility extension constructed by it or under its control up to the lesser of \$7,500 or \$500 per boat stall to be provided electrical power.

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

The extension shall include all construction required to provide distribution power to a main disconnect located within 15 feet of the distribution transformer. This extension includes all distribution primary facilities, transformer, and secondary to the main disconnect point. The Company will install only land-based facilities. Facilities installed on floating docks and the like will be the responsibility of the developer. The harbor developer will be responsible for construction and maintenance of the distribution system including the main disconnect switch and all facilities on the load side of the main disconnect switch to the individual boat stall services. The facilities for which the developer is responsible will remain the property of the harbor owner.

Subject to the provisions of Section 7.6(a)(6), harbor developers will be required to pay the Company portion as an advance-in-aid of construction; also, the applicant will pay as a contribution-in-aid of construction, any estimated costs in excess of the Company portion. In the case of underground facilities the applicant will also be required to make contribution-in-aid of construction equal to the estimated costs of constructing the underground system.

(b) Refund of the Advance-in-aid Construction

When harbor distribution facilities are constructed by the company or under its control and an applicant has paid an advance-in-aid of construction upon completion of the harbor facilities and availability of the stalls for public use.

7.11 Miscellaneous

This section is applicable to construction of services for minimal and/or non-permanent loads. This includes, but is not limited to mobile homes without permanent foundations, trailers, portable housing, portable bulk plants, camper parks, load centers for street lights, thaw wires, signalization, bus shelters, and other like uses.

Subject to the provisions of Section 6.7(a)(6), the applicant will be required to pay prior to construction, a contribution-in-aid of construction, all estimated costs of line extensions in excess of fifteen (15) feet in length of secondary conductor, from the available power source identified by the Company

7.12 Applicant Design and Construction Procedure for Extension of Distribution Facilities

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

An applicant for service may design, construct and install new distribution facilities under the following conditions:

(a) Before Construction Begins

- (1) The applicant must complete and sign an agreement to extend electric distribution facilities for applicant construction;
- (2) All such facilities must be designed and certified by an electrical engineer who is registered in Alaska. Design shall comply with applicable codes and standards provided by law.
- (3) The Company may refuse service to an applicant unless the applicant grants the necessary specific easements and right-of-way. The Company will not require a blanket easement.
- (4) The Company will aid in obtaining easements where none exists and permit use of existing easements unless prohibited by law. The Company shall have the right to charge the applicant for all costs associated with this assistance. These costs will be estimated prior to providing this assistance.
- (5) The electrical design shall meet the Company's standards included in section 7.13.

(b) During construction

- (1) All construction and materials must meet the standards and specifications of the Rural Electrification Administration of the U.S Department of Agriculture (REA), Company standards that are included in Section 7.13. And any other applicable codes and standards provided by law.
- (2) All facilities must be constructed under the supervision of an electrical administrator in that area of expertise who is licensed in the State of Alaska to perform outside electrical construction.
- (3) All employees engaged in outside electrical construction must have certificates of fitness issued by the state of Alaska.
- (4) The Company shall have the right to conduct reasonable inspections, charge inspector fees, and assure that applicant constructed line extensions and service connections fully conform to the State minimum electrical standards adopted under AS

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

18.50.580 and are substantially equivalent to the Company's design standards for Company-installed facilities. No underground facilities shall be buried prior to inspection and approval by the Company.

- (5) All materials must be furnished by the applicant but such materials must be approved by the Company in advance as meeting REA specifications, Company standards as shown in section 7.13 and be compatible with existing Company materials. In no event may an applicant or his contractor or subcontractors work on energized facilities.

(c) After Construction

- (1) The applicant must provide the Company with a certified as-built survey of the installed facilities performed by a registered surveyor and a release of all liens signed by all contractors, subcontractors and materials suppliers on the project; and
- (2) The applicant shall furnish a guarantee, equal to twenty percent (20%) of the actual construction cost, in the form of a performance bond, letter of credit, escrow account or cash advance as a warranty that the facilities will perform satisfactorily for one (1) year after being energized.

If repairs are required for reasons caused by the applicant, the Company will perform those repairs. The applicant will be responsible for the cost thereof. So much of the bond, letter of credit, escrow account or cash advance as is necessary to reimburse the Company will be forfeited to the Company as partial or complete payment for the costs.

- (3) The Company will make a final inspection of the facilities, which will be performed within five working days after the applicant gives the Company notice of project completion.

Once all of these steps are complete and the Company has accepted the project, the Company will assume title to the facilities and responsibility for further maintenance, except as otherwise provided in the tariff or by a special contract. The energizing shall be completed within five working days of inspection and acceptance by the Company, or applicant request for energizing, whichever is later. The costs incurred by the applicant in building the facilities are not refundable.

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

7.13 **Applicant Design and Construction Specifications**

The specifications of this section are equivalent to those applicable to facilities that are constructed by or under the direction of the Company.

All materials and equipment shall be new.

(a) **Overhead Line Construction**

The REA standard 0804, Form 805, the applicable National Electrical Safety Code (NESC), and the applicable National Electric Code (NEC) shall be followed except as noted below.

(1) **Conductors**

The neutral conductor spacing shall be 7 feet below the phase conductors.

(2) **Transformers**

Transformers will be new and not rebuilt. Color will be ANSI light gray, or Green.

The location for mounting on the pole shall be above the neutral and below the phase conductors. Shall be fused externally with cutouts. Maximum no-load losses and load losses as a percent of full-load rating shall be .2% and 1% respectively. Certified less than 1 part per million PCB oil.

(3) **Insulators**

Insulators shall be of class 4 rating and ANSI gray in color.

(4) **Poles**

Shall be fully treated Douglas Fir, or better.

(5) **Right-of-way**

Distribution primary voltage shall generally require a 30 ft. right-of-way. Additionally, all danger trees outside of the 30 ft. right-of-way shall be removed.

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

(b) Underground Line Construction

The REA standard Form 806, the applicable National Electric Safety Code (NESC), and the applicable National Electrical Code (NEC) shall be followed except as noted below.

Primary Facilities:

(1) Conductors

All cables shall be installed in schedule 40 PVC at a minimum depth of 24 inches.

Conductors will be copper/aluminum of adequate size. Conductor will be 133% insulation level.

For three phase the primary cable must be of a jacketed power cable type.

All conduit riser elbows shall be rigid steel

All risers shall be rigid steel conduit a minimum of 10 ft. above ground. Schedule 40 PVC will be permitted above 10 feet in height.

Primary junctions will be above ground using load break elbows and terminated in a junction box similar to Continental Columbus CW326TH.

(2) Transformers

Transformers will be new and not rebuilt.

Maximum no-load losses and load losses as a percent of full-load rating shall be .2% and 1% respectively.

Transformers will be pad mount type with penta locks, dead front, bayonet fused, primary loop feed, and green paint.

Lugs to have a minimum of 24 inches clearance above the ground level. Transformer basement vaults are permitted to obtain the 24-inch spacing.

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

Transformer secondary lugs, for residential application shall be equipped with 6 hole secondary blocks good for #2 to 350 MCM cables, similar to Blackburn part #PSB6.

Certified less than 1 part per million PCB oil.

(3) Right-of-way

Required right-of-way will generally be 10 ft. in width.

Secondary Facilities:

(1) Conductors

All cables shall be installed in schedule 40 PVC at a minimum depth of 24 inches.

Conductors will be copper/aluminum of adequate size.

All riser elbows shall be rigid steel.

All risers shall be rigid steel conduit and extend a minimum of 10 ft. above ground.

Schedule 40 PVC will be permitted above 10 feet in height.

(2) Junctions and Splices

Secondary junctions (pedestals) will be above ground and housed in a fiberglass enclosure with a minimum dimension of 14 x 14 inches, similar to Western Power Products' SP-14. Secondary connections in the pedestals will be made with an aluminum block having provisions for a minimum of 6 conductors, similar to Blackburn PSB6.

7.14 **Service Requiring Special Contract**

For industrial applicants with a connected load of greater than 1000 Kw, the Company may require a special line extension contract that may include a contribution and/or advance-in-aid of construction for construction of transmission facilities, substations and base load and/or back-up generation facilities. Such a contract will be subject to the approval of the *Yakutat Utility Board*.

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

Any extension of facilities, which, in the Company's opinion, would require an unreasonable amount of future maintenance expenses in relation to existing facilities, may require a special line extension contract that may include provision for such maintenance. Such contracts will be subject to the approval of *the Yakutat Utility Board*.

7.15 Modification of Existing Facilities

When requested, the Company will modify existing distribution facilities if technically and operationally feasible, including removing existing facilities or converting overhead facilities to underground. The applicant must pay the cost of the modifications, conversion or removals as a contribution-in-aid of construction. Costs include associated engineering services. The applicant will also pay the cost of retiring existing facilities minus the actual salvage value, if any, of any materials recovered.

A modification of existing facilities will not be considered "operationally feasible" if its purpose is to move all or part of the facilities to the premises of another, unless the latter agrees in writing to the modification.

7.16 System Improvements

A distribution facility extension may require changes or additions to existing Company facilities other than the facilities constructed for the applicant.

The applicant is not responsible for the cost of system upgrade which is incidentally the result of the applicant's addition to the system, provided the customer has a load requirement comparable to those in the area being served by the facilities requiring upgrade. If the system upgrade is required solely for the applicant's benefit, and the applicant's requirements are not comparable to those in the area affected, then it will be treated as a distribution facility extension.

7.17 Winter Underground

Underground secondary service will be installed in frozen ground only if the applicant agrees to pay, as a contribution-in-aid of construction, an amount equal to the estimated cost of thawing the frozen ground. The applicant will not be required to pay for actual costs in excess of 110% of the estimated amount. If thawing is required, the Company will retain the payment. If the Company is able to install the underground service without thawing, the contribution-in-aid of construction will be refunded to the applicant.

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

7.18 **Modifications to Grade or Surface Conditions**

If after construction of distribution facilities, the final grade or surface conditions established by an applicant are changed in such a way that it results in damage to the Company's facilities, inaccessibility of the facilities, or if relocation of such facilities is required, the applicant will pay, as a contribution-in-aid of construction, the cost of any resulting relocation or repair.

7.19 **Ownership of Electrical Facilities**

Unless otherwise provided in this tariff, or otherwise approved by the Company in writing, the Company shall own, operate and maintain all electric facilities up to the point of delivery.

7.20 **Unauthorized Construction**

If an applicant or the applicant's authorized representative performs work or constructs facilities adjacent to or within an easement or right-of-way, and such work, construction, or facility poses a hazard, is in violation of federal, state, or local law, or significantly interferes with the Company's access to equipment, the Company shall notify the applicant or the - applicant's authorized representative. If the applicant does not promptly correct the situation, the Company will take the necessary actions to eliminate the hazard, obstruction, or violation at the applicant's expense.

7.21 **Successor in Interest**

The applicant's interest in any refund to which the applicant may be entitled by this section may inure to the benefit of the applicant's heirs, successors, and assigns. But no assignment thereof will be effective unless it is in writing and filed with the Company. The Company, likewise, has no obligation to make a refund to any person for whom it has not been furnished a current mailing address.

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

8. Service Connections

8.1 General Requirements

The Company's staff will assist an applicant as to specifications to be followed in designing and installing his service entrance. *It is the responsibility of the applicant to provide a properly engineered system that meets the requirements of the Company.*

The Company will furnish the meter and connect its distribution lines with the customer's service entrance. All inside wiring, the service entrance, meter base, breaker box, the customer shall furnish service switch and appurtenances.

8.2 Point of Delivery

The point of delivery is that point on the customer's premises, or other agreed point, where the Company terminates its electrical service conductors with connection to the customer's wires. Point of delivery will be on a mutually acceptable location pre-arranged with the Company's Engineering Department as follows:

- (1) For an overhead system--The point of connections by splice or tap, of the utility's supply conductors and the customer's service entrance conductors; such point being external to the customer's building or other structure.
- (2) For an underground system--The service lugs of a meter enclosure or other suitable terminal box mounted external to the customer's building or other structure to which the utility's supply conductors are connected.

No junction boxes shall be installed in front of the point of delivery without the prior written approval of the Company.

The rates of the Company are based upon the supply of service to the entire premises through a single delivery and metering point. Separate supply for the same customer at other points will generally be separately metered and billed. See section 9.11 of this tariff for combined billing regulations.

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

8.3 Meter Locations

Meters and associated service switches must be installed in a mutually agreed location where the meters will be readily and safely accessible for reading, testing, and inspection and where such activities will cause the least interference and inconvenience to the customer. The meter must be accessible to Company employees from the outside of the applicant's building, unless written permission is given by the Company for any other location. In all new construction, the meter shall be located on the front one-third of the building. The customer shall provide sufficient and proper space for installation of meters at a suitable and easily accessible location without cost to the Company.

Customer equipment, including meter sockets, shall not be installed on Company property, including Company poles, unless the Company gives specific written permission.

Meter sockets shall be mounted external to a building wall, i.e., they should not be flush mounted or built into a wall such that the conduit system feeding the meter is concealed inside a building wall.

Prior to energizing multi-meter installations such as apartments, condominiums, zero-lot line residences, etc., each location that the meters serve must be clearly identified by one-inch letters on each meter base. If the numbering system changes, the property owner is responsible for updating the labeling and notifying the Company. When the meter is installed, the owner or his authorized representative must be present to physically verify that each meter serves the location designated by the labeling.

8.4 Primary Service

Where primary service is supplied, the customer, at the customer's expense, shall furnish, install, and maintain on his premises such switches, transformers, regulators, and other equipment, as the Company may deem necessary.

8.5 Underground Service

The standard service connection is an *underground* service. The customer shall pay the difference in cost *allowed* for a connection and the actual cost of the underground installation as described in section 7 of this tariff.

8.6 Service to Multi-Occupant Building

The customer must arrange the wiring of a multi-occupant building so that the wiring for all stores or apartments, etc., will terminate at a common point or points designated by the Company.

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

8.7 Service to Mobile Home Park

The mobile home park owner must furnish, erect and maintain an overhead or underground distribution system in accordance with the applicable electric codes and the Company's requirements. See Section 7 of this tariff.

8.8 Individual Electric Meters

Except as provided below, the Company shall install an individual meter to measure the energy consumption attributable to each residential and commercial unit in a multiple-occupancy building and each mobile home unit in a mobile home park if construction of the building or mobile home park was begun after December 31, 1982. For purposes of this section construction begins when the footings are poured.

Individual meters are not required under the following circumstances:

- (1) For transient multiple-occupancy buildings and transient mobile home parks, including, but not limited to, hotels, motels, dormitories, rooming houses, hospitals, nursing homes, and mobile home parks tot travel trailers;
- (2) For commercial unit space which is subject to alteration with changes in tenants as evidenced by temporary construction of non-load bearing walls or floors separating the commercial unit spaces;
- (3) Where alternative renewable energy resources are used in connection with central heating, ventilating, and air conditioning systems; and
- (4) In common building areas such as hallways, elevators, reception areas, water pumping facilities, and electric hookups for motor vehicles

8.9 Change of Location

Any change in the location of a service connection, provided the Company approves such change, will be made in accordance with Section 10 of this tariff.

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

9. Billing and Collection

9.1 Rates

The Company provides electricity for sale under retail rate schedules designed to recover sufficient revenues from each class of customers to generally cover the costs to service that class. All services will be provided under either these retail rate schedules or under a special contract.

9.2 Bills Effectively Rendered

Bills shall be considered rendered, and other notices duly given, when delivered to the customer personally, when mailed to him at the premises supplied, or at the last known address of the customer, or at the addresses furnished by the customer, or when left at either of such places. The billing date will not vary from the mailing date by more than 3 working days.

Failure to receive bills or notices which have been properly addressed and placed in the United States mail will not prevent the bills from becoming past due or delinquent or excuse the customer's responsibility for payment.

9.3 Bills Due

Bills of the Company are due when rendered and are payable at the offices of the Company or such other pay stations as the Company may designate. Any bill not paid within twenty-five (25) days after the date rendered will be considered past due and subject to a late fee. All past due amounts and associated late fee from one billing cycle, which are not received by the Company as of the close of the following billing, cycle will be considered delinquent and subject the account to disconnection of service.

9.4 Disconnection of Service

The Company may disconnect service to any customer without advance written notice under the following conditions:

- (1) An immediate hazard exists which threatens the safety or health of the customer or the general population or the Company's personnel or facilities;
- (2) The Company has evidence of meter tampering or fraud by the customer; or

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

(3) A customer has failed to comply with the curtailment procedures imposed by the Company during emergency supply shortages.

(4) The Company may commence disconnection procedures in accordance with notice procedures detailed below for any of the following reasons:

(a) Failure of the customer to pay for electric service within 55 days after initial rendering of the bill;

(b) Failure to meet or maintain the company's deposit requirements;

(c) Knowing and continued failure of the customer to provide the Company with reasonable access to its meter, equipment or property;

(d) Customer breach of a special contract between the Company and customer for electric service; or

(e) Necessity of the Company to comply with an order or regulation of any governmental agency with proper jurisdiction.

(5) The following notice requirements will be followed by the Company when service is to be disconnected pursuant to reasons (4) (a) through (4) (e) above:

Except for instances where the residence is occupied by a person dependent on life support the Company will mail or deliver the customer a written notice of its intent to disconnect service at least 15 days before the scheduled date of disconnection. Where applicable, a copy of the termination notice will be simultaneously forwarded to any third party designated by the customer.

Where the Company has prior knowledge that a residence is occupied by a person dependent on life support systems, the Company will provide notice at least 30 days prior to the scheduled date of disconnection.

The Company will not disconnect service to a customer for any of the reasons stated below:

(1) Delinquency in payment for services rendered to a prior customer at the premises where service is being provided, except in the instance where the prior customer continues to reside on the premises.

(2) Nonpayment of a bill related to another class of service at a different service location:

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

(3) Dispute by the customer concerning the amount due on the delinquent account, if the customer complies with the Company's tariffed rules on customer disputes, and the dispute remains under investigation by the Company. However, a customer shall pay any undisputed amounts, and the Company may proceed to disconnect service in accordance with the above provisions for failure to pay any undisputed amounts; or

The Company may remove any or all of its property installed on a customer's premises upon disconnection of service.

The Company will restore service within three working days of correction of the conditions that resulted in the disconnection. The company will charge a reconnection charge as stated in the schedule of Fees and charges and if service is restored at the customer's request during a period other than regular working hours, the customer will be required to pay the stated after-hours charge for reconnection.

The Company will maintain a record of each disconnection of service for two years, including the reason for the disconnection.

9.5 Finance charges

A finance charge at the rate set by Company will be assessed upon past due or delinquent accounts, or may be included in deferred payment arrangements.

9.6 Insufficient Funds Check

A charge will be made as shown in the schedule of fees and charges when a customer tenders payment with an insufficient funds check. When the Customer is notified by the customer's bank that there are insufficient funds to cover a check tendered for electric service, the Company may require the customer to pay in cash, by money order, certified check or other means which guarantee the customer's payment to the Company.

No customer who tenders an insufficient funds check will be relieved of the obligation to pay the Company under the original terms of the bill or be entitled to defer the Company's right to disconnect service for nonpayment of bills.

9.7 Billing Period and Estimated Bills

Normally each meter is read on or about the same date each month and bills are rendered accordingly. Any actual billing period may vary due to weekends, holidays, inclement weather, etc.

The Company may estimate bills only if:

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

- (1) A customer who reads his or her own meter has failed to transmit the meter reading to the company in accordance with the requirements of the Company's billing cycle;
- (2) Severe weather conditions prevent the Company from reading the meter; or
- (3) Circumstances make it dangerous or not reasonably feasible to read the meter.

The Company will estimate the consumption considering, where applicable, the customer's usage during the same month of the preceding year or the amount of usage during the preceding month of estimating a customer's bill, the Company will obtain an accurate reading of the meter unless the meter is inaccessible due to severe weather or other dangerous conditions.

The Company may allow for customer reading of meters, subject to the following criteria:

- (1) The Company will inform the customer how to properly read the meter:
- (2) The Company will require that the customer read the meter on as close to the same day each month as practical:
- (3) The Company will specify the timing requirements for the customer to submit the monthly meter reading to conform to the company's billing cycle:
- (4) The Company will verify the customer's reading of the meter at least once each six months; and
- (5) If the customer fails to submit the meter reading on time, the Company may issue the customer an estimated bill.

9.8 "Make-up" Billings

The Company may render a "make-up" bill, without finance charge, for previously unbilled electric service as a result of billing error or more than two consecutive estimated bills subject to the following restrictions:

- (1) The initial make-up bill must be issued within six months of provision of the unbilled service; and
- (2) The period of the payment agreement may, at the option of the customer:
 - (A) Extend at least as long as the period during which the excess amount accrued; or

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

(B) Extend as long as necessary so that the quantity of service billed in any billing period is not greater than 150% of the normal estimated quantity for that period.

If the Company becomes aware of a situation whereby two or more meters have been registering for a service location other than that on record with the Company, corrected billings will occur with the next billing cycle. Correction of past billings will be calculated from the time service was initiated by the most recent customer involved, not to exceed six (6) months. The over billed customer shall be reimbursed by the Company for the over billing and the under billed customer shall be billed for this amount. The under billed customer may pay the unbilled charges in accordance with 2(B) above.

9.9 Levelized Billing Option

Residential or Small Commercial Customers receiving service under all-electric rate schedules may elect to sign a levelized payment agreement which provides for payment of their estimated annual billing in 12 equal installments. If the actual monthly bill, less any accumulated credit, is higher than the levelized bill amount, the customer will pay the greater amount. Commencement of a levelized payment agreement will be done only in the months of January through July.

The Company will develop an estimate of the customer's levelized billing for a twelve-month period, based upon the customer's actual consumption history for the most recent twelve months, or other representative period, as adjusted for any rate changes in the period, known changes in usage patterns, etc.

The Company will adjust a customer's levelized billing annually or more frequently if the Company's estimate of the customer's usage or cost varies significantly from the customer's actual usage or cost. The Company or the customer may initiate an adjustment for causes including weather and rate changes.

In the case of an over collection determined at the time of annual tune-up, termination of service, or other termination of the levelized billing plan, the Company will adjust the levelized payment accordingly or refund or credit the excess payment to the customer's account, as appropriate.

If the levelized billing plan is terminated with a remaining balance, payment in full is due immediately. A balance, which is equivalent to, or exceeds the three most recent billings, will subject the customer to the disconnection policy outlined in Section 9.5.

9.10 Combined Billings

The rates set forth in the individual rate schedules are based upon the supply of service to one customer through one meter on the premises, and energy and/or demand measured

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

through two or more meters on the same premises will not be combined for billing purposes except in the following instances:

- (1) When two or more service connections are necessary to provide service at the least expense to the company.
- (2) When two or more service connections are necessary to render proper and reliable service without undue interruption.
- (3) Where two or more meters were originally installed under previous rate schedules requiring multiple meter installations.

Upon request of an applicant, the Company will install more than one meter, but in such instances the bill for service through each meter will be computed separately and billed in accordance with the applicable rate schedules.

9.11 Adjustment of Meter Error

When a meter in service is tested and found to have over-registered the amount of power delivered by more than two percent, the Company will recalculate the bills for service from the known date of error and make a refund or credit if the amount of the adjustment exceeds \$5.00. If the beginning date of error is unknown, the Company will refund or credit the most recent customer of record for the billed error for the period since the meter was last tested, not to exceed six months, or the period during which the most recent customer of record received service through the meter, whichever period is less.

If a residential or small commercial meter in service is tested and found to have under-registered the amount of power delivered, the Company will not charge a customer for the under-billings unless there is evidence of meter or electric service tampering by the customer.

If the meter of a wholesale, large commercial, or large power customer is tested and found to have under-registered the amount of energy or power delivered, the Company will charge the customer for under billings for usage for no more than four previous months unless there is evidence of meter or electric service tampering by the customer.

The Company will test a meter upon request of a customer and may charge the customer for the meter test per the Company's Schedule of Fees and Charges. However, the Company will not charge for the meter test if the meter is found to over-or under-register by more than two percent and there is no evidence of meter or electric service tampering by the customer.

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

9.12 Change of Occupancy

Bills are rendered in the name of the person or entity shown in the Company's records as the party responsible for electric consumption at the specified location.

Any change in occupancy, ownership or legal responsibility must be reported in person or by written notice to the Company within a reasonable time prior to such change. The customer whose name is on record for that service will remain responsible for all charges until the Company receives such written notice of change. The new customer assuming account responsibility is to apply to service under section 6.

9.13 Between Renters Agreement

The owners or operators of rental properties may sign an agreement for the automatic continuance of service in the owner or operator's name during periods of vacancy between renters. During such periods of vacancy, the owners will be billed as specified in the applicable rate schedules.

9.14 Disputes - Billing

Whenever a customer has a dispute concerning any bill or service, the customer should request the Company to investigate the grounds for dispute in writing. The Company will respond to the substance of each dispute within the timeframes of Rule 1.8.

If this reply is not satisfactory to the customer and the Company's staff or management cannot reconcile the differences, the customer may request assistance from the Yakutat Utility Board.

However, the customer shall pay any undisputed amounts, and the Company may proceed to disconnect service in accordance with its disconnection procedures for failure to pay any undisputed amounts.

9.15 Bills computed to Nearest Kilowatt-hour

Meters without multipliers or constants will be read to the nearest kilowatt-hour of consumption. The resulting bill will be computed to the nearest kilowatt-hour of consumption.

9.16 Disclosure of Prior Consumption History

The company may disclose the prior consumption and/or other relevant information at a particular service address to a new customer or prospective

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

customer at that address for purposes of assisting the new customer in evaluating energy efficiency, etc.

10. Special Services

10.1 Charges

For services of this nature, the customer will be charged the Company's actual cost, including labor, transportation, materials, indirect costs and overhead.

All work done by the Company for customers, in addition to standard services associated with supplying electric service, will be charged for on the basis of costs and conditions defined herein.

For certain special services, the Company established fixed charges in the schedule of Fees and charges based upon representative average costs of such services.

10.2 Nature of Service

Examples of services considered special include:

- (1) Installation of temporary service.
- (2) Connecting or disconnecting service outside regular business hours.
- (3) Service or other facilities relocation at the customer's request.
- (4) Making emergency repairs to the customer's electrical equipment.
- (5) Service call-out for service restoration when interruption was caused by customer's equipment or act.
- (6) Reconnection required when service has been disconnected for any of the reasons outlined in Section 9.5.
- (7) Making temporary changes to accommodate the customer's wishes.
- (8) Extraordinary costs associated with collecting delinquent accounts.
- (9) Meter testing at the customer's request, pursuant to the provisions outlined in Section 9.12.

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

- (10) Costs associated with the Company's line extension policies outlined in section 7.

11. Liability of Company

11.1 Interruption of Service

The Company will make reasonable efforts to provide adequate and continuous service but does not and cannot guarantee adequate and continuous service. The Company shall have the right to temporarily suspend service for the purpose of making repairs or improvements to its facilities. In such cases, when practicable, advance public notice shall be given, and every effort will be made to make such interruptions as short as possible and at such times as will cause the least inconvenience to the Consumer.

11.2 For Customer's Equipment

Neither by inspection nor non-rejection, nor in any other way, does the Company give any warranty, expressed or implied, as to the adequacy, safety, or other characteristics of any structures, equipment, wires, conduit, appliances, or devices owned, installed, or maintained by the Consumer or leased by the Consumer from third parties.

11.3 For Consequential Damages

The Company will not be liable for any injury, loss, casualty or damage resulting in any way from the supply or use of electricity, or from the presence or operation of the company's structures, wires, conduits, appliances or devices on the customer's premises except injuries or damages resulting from the sole negligence of the Company.

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

12. SCHEDULE OF FEES AND CHARGES

SERVICE DEPOSIT- No more than two (2) months average class usage or two (2) months historical usage at the location.

\$100.00

CONNECTION FEE- For establishment of service.

Between 8 a.m. - 4 p.m., Monday - Friday, Excluding holidays

\$20.00

All other hours and Saturdays, Sundays and, Holidays.

\$50.00

RECONNECTION FEE- After infraction of payment requirements.

Between 8 a.m. - 4 p.m., Monday - Friday, Excluding holidays

\$30.00

All other hours and Saturdays, Sundays and Holidays.

\$65.00

SERVICE FEE- On overdue balance, 1.5% per month on unpaid balance.

METER TEST FEE- Subject to refund under Section 9.12

\$100.00

AUTHORIZED BREAKING OF METER SEAL

\$ 8.00

UNAUTHORIZED BREAKING OF METER SEAL

\$85.00

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

FIELD COLLECTION FEE- For collection notices requiring a special trip by a utility representative \$25.00

DISHONORED CHECK FEE \$25.00

**SERVICE CALL-OUT FOR CUSTOMER'S EQUIPMENT AND FOR SERVICES
NOT OTHERWISE LISTED:**

- (1) During working hours-per hour, per employee
\$50.00

- (2) After working hours, Saturdays, Sundays, and
Holidays-per hour, per employee
\$75.00

Other charges for materials and services, which have not been specifically provided for elsewhere in this tariff, will be made at cost as specified in Section 10.1.

13. Forms used by the Company:

Meter Reading sheet forms sent to Billing Company.

Customers Ledger Card of Account

Application For New Service

Between Tenant Agreement

Deferred Payment Agreement

Disconnect Notice

Easement Agreement

Line Extension Agreement

Request For Disconnect

Copies of these forms are attached hereto.

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

14. Schedule of Rates:

RATES FOR ELECTRIC SERVICE

Applicable to:

All Consumers Except Interruptible:

Character of Service:

Continuous-alternating current 60 HZ + 1.5% 120/240 or 120/208 volts single phase. Characteristics depend upon available circuits.

Rate: Per kWh

0 – 1000 kWh		\$ 0.2937, +Fuel Surcharge
0 – 2500 kWh	if over 1000 kWh	\$0.2662+ Fuel Surcharge
0 – Infinity kWh	if over 2500 kWh	\$0.2277+ Fuel Surcharge

Minimum Charge:

\$27.50 per month per meter unless a higher minimum charge applies.

Power Cost Equalization:

Those accounts eligible for Power Cost Equalization under this rate will receive Power Cost Equalization in an amount per kWh identified by the *Regulatory Commission of Alaska*.

RATES FOR INTERRUPTIBLE

Commercial Consumers who have their own power *producing* capability, and purchase an average minimum of 10,000 kWh/Month in any given 12 month period.

Service: requires that the consumer's generation *Equipment* is maintained and available to serve the requirements in the event of interruption ailment of power supply, for any reason, from Power. The company retains the right to disconnect service at any time for any reason deemed necessary by the company.

Rate per kWh

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

0 – infinity kWh

\$ 0.209 per kWh, + fuel surcharge

Rate is subject to the Cost of Power fuel adjustment per month, per meter.

**RATES FOR RESIDENTIAL, COMMERCIAL, LARGE COMMERCIAL
SERVICE**

SPECIAL PROVISION:

Three Phase Service

Three-phase service is available with installed capacity of 50 KVA or more.

Three-phase service is required for motors with rated capacity in excess of 10 horsepower.

Voltage Starters on Large Motors

Motors with rated capacity of 25 horsepower and over shall be equipped with reduced voltage starters if required by the Company. Motors of this size must be reported to the Company before being connected.

Seasonal Service

When a consumer desires service for six months or less of a year, service will be supplied under this rate schedule for the six-month minimum billing period.

Power Cost Equalization:

Those accounts eligible for Power Cost Equalization under this rate will receive Power Cost Equalization in an amount per kWh identified, *by the Regulatory Commission of Alaska.*

The amount of Power Cost Equalization for any individual customer, except local community facilities, is limited to the customer's actual consumption up to 500 kWh per month. The Power Cost Equalization to local community facilities is limited to the facility's actual consumption; in addition, such equalization is limited in aggregate for each community served up to 50 kWh per month for each resident of the community.

Power Cost Equalization rates are adjusted periodically and current rates are shown on Tariff Sheet IOI A.

**SCHEDULE OF GENERAL RULES AND REGULATIONS AND RATES
APPLYING TO ELECTRIC SERVICE FURNISHED BY:**

POWER COST EQUILAZATION NOTICE APPLICATION

The Company will give notice to all customers eligible for equalization under the Power Cost Equalization Program for each period in which equalization is received. The notice will be in the following form:

NOTICE TO CUSTOMER

For the current billing period, the Utility will be paid under the State of Alaska's power cost equalization program (As 42.45.100) to assist the Utility and its customers in reducing the high cost of generation of electrical energy.

Your total electrical service cost
Less Sate Equalization
Your Charge

Cost of Power Adjustment

A surcharge or credit may be applied to each billing for service rendered under the aforementioned rates to reflect increases or decreases in the cost of fuel compared to the base cost of fuel in an amount per kWh as stated on periodic filings with the Alaska Public Utilities Commission identified as Tariff sheet No.104.

**Rate Schedule for Purchase of Non-Firm Power From Qualified Facilities with a
Design capacity Of 100 KVA or Less**

The rate reflected below is based on the cost of energy that the Company will avoid by virtue of interconnection with qualified facilities. The Company's avoided costs are calculated using the following formula:

Current price of fuel x fuel consumed previous twelve months
kWh sold during the previous twelve months

The Company will recalculate the avoided costs each time it updates its fuel cost rate adjustment and power cost equalization levels.